

Privacy Policy of queertoursfrance.com

The following Privacy Policy will apply at all times when using our website. Any new product or service that are added in the future shall also be subject to the terms present in this Privacy Policy. You will find below how and why Queer Tours France collects and processes personal data originating from you. With regard to the processing of personal data, Queer Tours France complies with applicable legislation and regulations, such as the General Data Protection Regulation (GDPR).

Queer Tours France (from here on referred to as “Queer Tours France”, “we”, “us” or “our”) provides this Privacy Policy to inform you of our policies and procedures regarding how we collect and process the personal data that we receive from users of our website www.queertoursfrance.com.

When you register with us through the website and when you choose to book as a traveler, we will ask you for personal data that can identify you and be used to contact you. Identity Information includes: your name, phone number, email address, home address, but does not include your credit card number or banking information.

Regarding this policy, the terms “using” and “processing” information in this Privacy Policy include but are not limited to the use of cookies and the collection, storage, transfer, evaluation, deletion, disclosure, management, handling, modifying and use of personal data.

This Privacy Policy applies only to personal data that you provide us via the website.

PROCESSING OF PERSONAL DATA

We may process your personal data for the following purposes:

Products and services

Queer Tours France might process your personal data to provide its services. For example, personal data is processed in order to set up your Queer Tours France account, allow you to book an event through, and submit reviews to the website.

For this purpose, Queer Tours France processes the following personal data: full name, phone number, email address, home address, Queer Tours France Account profile data.

Queer Tours France is allowed to process personal data for this purpose because it is necessary for the execution of the contractual agreement with customers.

Customer service

Queer Tours France processes personal data to handle questions and requests. This processing is necessary to provide our services.

For this purpose, Queer Tours France processes your name email address and booking information.

Queer Tours France is allowed to process personal data for this purpose because it is necessary for the legitimate interest of Queer Tours France essentially to enable us to respond to your questions and requests.

Marketing

Queer Tours France processes personal data for marketing purposes. This means that Queer Tours France can contact customers to draw attention to our products.

For this purpose, Queer Tours France processes the following personal data: IP address, website behavior, email address, post address, phone number, online identifiers, booking information, location and account

information.

Queer Tours France is allowed to process personal data for this purpose when individuals have given consent or when Queer Tours France has a legitimate interest to process the personal data. Depending on the ground of processing (legitimate interest versus consent), you have the right to withdraw your consent at any time or have the right to object to the processing of your personal data for direct marketing purposes at any time.

TYPES OF RECIPIENTS

It may be necessary for Queer Tours France to disclose your personal data whether by law, possibly in the context of litigation, legal process and by request from public or governmental authorities within or outside of your country of residence. We may also disclose your personal information if we determine that disclosure is necessary or appropriate for purposes of law enforcement, national security or to prevent or stop any activity we may consider to be, or to pose a risk of being, illegal, unethical or legally actionable.

We will disclose any information about you to our insurance services providers if we consider it necessary in order to protect the property and rights of Queer Tours France or a third party, and to protect the safety of the public or any person.

We may employ third party companies and individuals to help improve or facilitate our service, to provide the service on our behalf, to perform Platform-related services, including but not limited to: maintenance services, fraud detection services, database management, web analytics, monitoring and evaluation services.

These third parties may have access to your personal information. If they do, your information is still protected by the terms of our Privacy Policy.

You can always withdraw your consent to the receipt of such communications by sending an email to info@queertoursfrance.com.

COOKIES

The website www.queertoursfrance.com uses cookies. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information. If you have any questions about our cookies usage, please contact us at info@queertoursfrance.com.

INTERNATIONAL TRANSFER

Your personal information is only processed when an adequate level of protection can be provided.

Your personal information may be disclosed to third parties located outside the European Economic Area, mainly in the US. For such transfers, Queer Tours France relies on the EU-US Privacy Shield to provide an adequate level of protection for the rights and freedoms of data subjects or Queer Tours France will take other measures considered adequate to guarantee a safe transfer of your personal data.

YOUR RIGHTS AND HOW TO EXERCISE THEM

We respect the exercise of the rights you have in relation to the personal data we process or use. You can request access to or a copy of your personal data collected and processed by us. You may also request the rectification and removal of personal data, if there is a reason for doing so, and this anytime you consider this necessary.

You also have the right to data portability. You also have the right to object to a processing on grounds relating to your particular situation or against the processing of your personal data for direct marketing purposes.

To exercise these rights, please contact our Privacy team via info@queertoursfrance.com. To prevent misuse, we may ask you to identify yourself. The law determines whether you can exercise a certain right in a given situation. You should therefore bear in mind that we are not always able to execute your right; at full.

SECURITY

Queer Tours France is very concerned with safeguarding your information. We take the appropriate organizational measures to safeguard your personal data. The website uses a reliable SSL Certificate to make sure your personal data does not fall into the wrong hands.

In the event of any breach of security, Queer Tours France will make any legally required disclosures concerning the breach and the confidentiality, or integrity of your unencrypted electronically stored “personal data” to you via email or via a posting on our website without unreasonable delay in as far as it is consistent with any legitimate needs of law enforcement and any measures required to determine the scope of the breach and to safeguard the integrity of data.

QUESTIONS OR COMPLAINTS

If you have any question or complaints about the processing of your personal data, please send us an e-mail at info@queertoursfrance.com.